

REAL ESTATE

The real estate industry can be highly competitive. During busy periods you may not be able to answer every call from a potential client, giving them the opportunity to call your competitor. Stericycle Communication Solutions offers real estate professionals a better way to answer calls. Our extensive expertise in the real estate industry allow us to provide all of your callers a seamless experience, leaving you the time to focus on serving your clients and selling more properties.

Our professional customer experience agents act as a true extension of your brand by providing customized solutions for all aspects of real estate including selling, leasing, and management.

FEATURES

- **General Inquiries** – We answer inquiries and provide general information to your clients
- **Call Management** – We can screen phone calls and transfer callers when appropriate
- **Appointment Setting** – We set appointments for showings or meetings
- **Outbound Marketing** – We help promote your listings through outbound marketing calls



USES

-  General Inquiries
-  Daily phone coverage
-  After-hours coverage
-  Holiday assistance
-  Ad-hoc assistance

BENEFITS

- **Flexibility of service:** We can answer calls around the clock, after hours or on holidays, or on an ad hoc basis.
- **24/7 availability:** Provide excellent customer service to your clients even outside of regular operating hours.
- **Adaptability for fluctuating call volumes:** During periods of high volume, we handle the influx of calls without requiring extra resources that would be needed if you were answering calls in-house
- **Convenient messages delivery:** Receive immediate notifications and daily call summaries through email or text message.

